ANNUAL METING

OCTOBER 6 | 7

AND LEADERSHIP AWARDS

DELTA BY MARRIOTT I 1635 42ND STREET SW I FARGO, ND

It is my pleasure to invite you to the NDMA 2022 Annual Meeting featuring the highly-sought-after Policy Forum and Leadership Awards Ceremony.

We are excited to announce that this meeting is held in conjunction with the ND Chapter of the American College of Physicians, and the ND Chapter of the Society of Hospital Medicine. The combined effort is a chance to network with an even greater audience and increases program dynamics.

This is an exciting time to bring people together to network, share policy ideas and celebrate achievements. Please join us. You'll be glad you did.



NDMA President Joshua Ranum

PROGRAM AT A GLANCE

Thursday, October 6

3:00 pm | Council Meeting (Council Members Only)

5:30-8:00 pm | Social

Friday, October 7

8:00-8:45 am | Breakfast With Dr. Joshua Wynne

8:45-10:00 am | Policy Forum

10:00-10:30 am | Break/Vendor Show

10:30-11:15 am | Policy Forum, Continued

11:15am-12:00 pm | Zero Preventable Harm

12:00-2:00 pm | Leadership Awards Luncheon

2:00-2:15 pm | Welcome - ND ACP & ND SHM

2:15-3:00 pm | High Reliability In Healthcare
Organizations

3:00-3:15 pm | Break/Vendor Show

3:15-4:00 pm | Post Pandemic Virtual Care

4:00-4:45 pm | Compassion: A Powerful Tool for Improving Patient Outcomes

Thursday, October 6

3:00 pm | NDMA Council Meeting

(council members only)

Delta by Marriott, 1635 42nd Street SW, Fargo

5:30-8:00 pm | **Social**

Hosted by First District Medical Society Tati's Mediterranean Saveur Restaurant 3150 Sheyenne Street, Suite 170, West Fargo.

Friday, October 7

8:00-8:45 am | **Breakfast with the Dean** Serving North Dakota Today and Tomorrow Sponsored by UND School of Medicine & Health Sciences.

Dr. Wynne shares insights on the latest developments for the UND School of Medicine & Health Sciences and how it may impact the future of health care for the medical profession and patient care.



Joshua Wynne, MD, MBA, MPH UND School of Medicine & Health Sciences Dean & Vice President for Health Affairs





Hosted by First District Medical Society

Thursday, October 6 5:30 - 8:00 p.m.

Tati's Mediterranean Saveur Restaurant

3150 Sheyenne Street, Suite 170 West Fargo

This is a new venue located in the Lights complex.



We encourage all First District members and NDMA Annual Meeting participants and their guests to attend an evening of networking and fun!



The venue lends itself to a great networking experience while you feast on a variety of authentic Lebanese cuisine. While there are many elements that make up these Mediterranean dishes, the use of fresh and unique ingredients is one of the main factors that makes it so popular.

Don't miss this opportunity to unwind, mingle and share a laugh or two.

Friday, October 7, continued

8:45-10:00 am | Policy Forum

NDMA leadership encourages all NDMA members to participate in the Policy Forum. The Policy Forum platform allows participants to discuss and consider policy relevant to your physician practice and care of patients

10:00-10:30 am | Break - Vendor Show

Show your support! Take this opportunity to grab a refreshment and visit the booths. See what's new and be sure to express your thanks for their support to make this event happen.

10:30-11:15 am | Policy Forum, continued

11:15 am-12:00 pm | **Zero Preventable Harm—A Systems Approach to Recognizing, Preventing & Responding to Emotional Harm Events**

Understanding the incidence, prevalence, and outcomes of emotional harm in healthcare.



Hsieng Su, MD, MPH, MBA Allina Health Senior Vice President and Chief Medical Executive

Mallory Koshiol, MPH, CPH Director of Safety and Quality at Allina Health



Dr. Hsieng Su is Chief Medical Executive at Allina Health in Minneapolis and is the senior executive responsible for clinical performance and advancing the system's safety, quality and population health journey. Dr. Su holds an MBA from the University of California, Irvine, and a Doctor of Medicine from Georgetown University School of Medicine. She completed an Internal Medicine Residency Program at Mayo Clinic, and completed an MPH degree from Johns Hopkins School of Public Health.

Ms. Koshiol is Director of Safety and Quality at Allina Health in Minneapolis. Prior to Allina Health, Mallory was the Director of Quality and Patient Safety at Sanford Health in Fargo. Mallory holds an undergraduate degree in Biomedical Science with a minor in chemistry from St. Cloud State University and completed the MPH program at NDSU.

12:00-2:00 pm | Leadership Awards Ceremony & Luncheon

2:00-2:15 pm | Welcome—ND Chapter of the American College of Physicians, and the ND Chapter of the Society of Hospital Medicine

2:15-3:00 pm | High Reliability Organizations

Understanding the concepts of high reliability organizations (HRO) as they relate to quality and patient safety in healthcare organizations.



Laura L. Goldhahn, FACHE President and CEO of L2G Inc.

Laura Goldhahn, President/CEO of L2G, Inc., a national consulting company she founded to focus exclusively on application of HRO principles and daily operation practices in healthcare. L2G is contracted with Sanford Health where Ms. Goldhahn guided Sanford's HRO journey as an internal consultant and now works in each of Sanford's markets to mature their embedding of high reliability into daily practice. Her extensive experience brings a focus on how to apply principles and practices of high reliability into hospital and healthcare operations.

3:00-3:15 pm | **BREAK - Vendor Show**

3:15-4:00 pm | Post Pandemic Virtual Care

Understanding basic terminology and drivers for virtual care delivery.



Susan Berry, MBAVice President, Operations, Virtual Care at Sanford Health in Sioux Falls

Ms. Berry is Vice President, Operations, Virtual Care at Sanford Health in Sioux Falls and has 25 years of experience in various roles in the healthcare IT field. She holds an undergraduate degree from the University of Sioux Falls and is a registered Cardiovascular Invasive Specialist. She completed an MBA at Colorado Technical University.

4:00-4:45 pm | Compassion—A Powerful Tool for Improving Patient Outcomes

Understanding how compassion can make a difference for you, your patients, and its impact on public health outcomes.



Melissa Henke, MD Medical Director for the ND Professional Health Program and Director of the Heartview Foundation

Dr. Melissa Henke serves as Medical Director for the North Dakota Professional Health Program, along with serving as Medical Director for the Heartview Foundation, and as a Psychiatric Consultant for Henke Psychiatric Services. In 2021, Dr. Henke received the Zezula Award for her outstanding work in expanding access to Medication Assisted Treatment (MAT) and using evidence-based practices to eliminate the stigma of addiction. She received her Doctor of Medicine from the University of North Dakota School of Medicine and Health Sciences and completed her residency in Internal Medicine and Psychiatry from the University of Kansas Medical Center.

NDMA Slate of Officers

Each year, NDMA officer positions are chosen based on a vote of NDMA membership. Members vote through an online ballot. Links to the ballot are sent to each member's email and also posted in the weekly e-Physician News. Members will be asked to choose from the following slate of officers:



President Joshua C. Ranum, MD Hettinger, ND



Vice President Stephanie K. Dahl, MD



Policy Forum Chair Parag Kumar, MD Bismarck, ND



Secretary-Treasurer Erica C. Hofland, MD Dickinson, ND

NDMA Policy Forum

Let Your Voice Be Heard!

The Policy Forum platform allows physicians to discuss and consider policy relevant to your practice and care of patients.

NDMA leadership encourages all NDMA members to participate.

Submit your policy issues by September 16th by completing a policy issue form located online at **www.ndmed.org**.



CEREMONY & LUNCHEON

FRIDAY, OCTOBER 7 12:00 PM - 2:00 PM

The historic Leadership Awards Ceremony and Luncheon will present awards for outstanding achievement to commemorate the years 2021 and 2022.

Physician Community and Professional Services

This award is recognized as North Dakota's most prestigious physician award and since inception in 1977, has been awarded to forty-five distinguished physicians across the state. The award honors a NDMA physician member recognized for outstanding leadership and service to the profession of medicine.

40 Year Medical School Graduates

We continue to honor our tradition of recognizing physicians who have achieved at least 40 years of service to the medical community upon graduation from medical school.

Friend of Medicine Award

This award is dedicated to a nonphysician individual dedicated to making a difference by serving as an effective advocate for health care, patient services, or the profession of medicine.

COPIC Humanitarian Award

Now for the fourth year, this award is presented to honor a physician for volunteer medical services and contributions to the community. The award seeks to recognize a physician who volunteers outside the spectrum of their day-to-day lives.

The award provides a \$10,000 grant from the COPIC Medical Foundation to a health-related nonprofit organization of the recipient's choosing.

LODGING

A block of rooms has been reserved for Thursday, October 6, at the Delta by Marriott located at 1635 42nd Street SW, Fargo, ND.

Room rates are \$119, plus tax, for a two-room king suite

To make a reservation, call call 701-277-9000, and select option 4

CONTINUING MEDICAL EDUCATION

The American College of Physicians (ACP) is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The ACP designates this other activity (live component and enduring component) for a maximum 2.25 AMA PRA Category 1 Credit(s)_{TM}. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Successful completion of this CME activity, which includes participation in the evaluation component, enables the participant to earn up to 2.25 medical knowledge MOC point in the American Board of Internal Medicine's (ABIM) Maintenance of Certification (MOC) program. It is the CME activity provider's responsibility to submit participant completion information to ACCME for the purpose of granting ABIM MOC credit.

Learning Objectives:

At the conclusion of this activity, the participant will be able to:

- Understand the incidence, prevalence, and outcomes of emotional harm in healthcare.
- Understand the concepts of high reliability as it relates to quality and patient safety in healthcare organizations.
- Understand basic terminology and drivers for virtual care delivery.

ANNUAL MEETING

AND LEADERSHIP AWARDS

October 6 7 Delta by Marriott, Fargo, ND

REGISTER TODAY!

Complete the form or register online at ndmed.org

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Organization		
Mailing Address		
City	State	Zip
Telephone	E-mail	
Guest(s) First/Last Name		
Registration Fee: \$50—includes the educational credit costs. Please ind choose to participate in only the P	e Friday conference day b dicate below which events Policy Forum session, the	reakfast, lunch and you will be attending. <i>If you</i> re is no registration fee.
Number attending The Number attending Free N	hursday, October 6, eveni riday, October 7, breakfas riday, October 7, educatio riday, October 7, awards c	ng NDMA social t nal program
I wish to contribute to the NDMA Parameter Number attending and CONFERENCE CANCELLATION Polynomials	nual meeting @ \$50 per p Total Amount End	person \$ closed \$
Please mail this form along with pands; 1622 E. Interstate Ave., Bism	marck, ND 58503-0512	
Name on credit card (please print) Card Number		
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Signature Zip Code		
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ANNUAL MEETING

On behalf of NDMA and its leadership, we express our sincere gratitude for the following generous sponsors to our 2022 Annual Meeting. Please take the time to visit the booths, learn what's new and thank them for their support.

AND LEADERSHIP AWARDS























