

State Health Council

March 1, 2022



Overview

- ***** Gratitude
- **❖ DOH Update**
- **❖ DHHS Future State**
- **❖ DoH Organizational Redesign**



NDDoH update, successes and milestones

CDC Registry of Excellence

The statewide cancer registry was recognized by the CDC as a "Registry of Excellence"

National Accreditation

The Department of Health maintained National Public Health Accreditation Status

Pandemic Response

Served the state by coordinating efforts for education, testing, distribution of therapeutics and vaccine



NDDoH update, successes and milestones

NDQuits Cessation
Grantees counseled
26,880
patients



WIC provided healthy food & support to over

32,000
women, infants and children

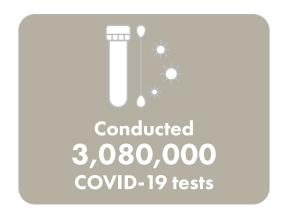
Distributed1,550 AEDs to law enforcement via partnership with Helmsley Charitable

Trust

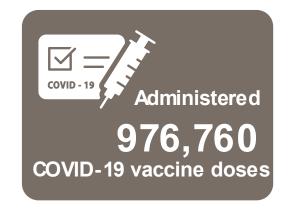
Women's Way screened 2,026 women for breast and/or cervical cancer

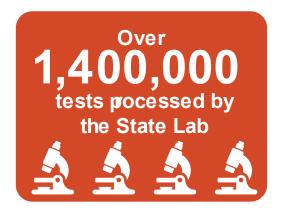


NDDoH update, successes and milestones











The State's Strategic Plan for Health highlights areas of strengths, opportunities and alignment for our combined team



2021 NORTH DAKOTA STRATEGIC PLAN FOR HEALTH

North Dakota becomes the **healthiest state in the nation** by strengthening the state's public health
infrastructure and becoming more responsive to and
supportive of North Dakotans' overall health and well-being.



Guiding our Better together journey toward One Team DHHS

Guiding Principle

North Dakota becomes the healthiest state in the nation by reinforcing the foundations of well-being

Integration Goals

- 1. Deliver one streamlined path to quality and equitable programs and services
- 2. Continue to improve quality, effective and efficient health and human services
- 3. Create **career growth and development opportunities** for team members and build a new **one-team** culture

Integration: Guidelines

Leverage Our Strengths

Pull best practices from each agency instead of starting from scratch

Add More Value

Deploy resources to enable efficiency when determining how to meet citizen needs

Embrace Innovation

Use the integration to improve processes and/or functions

A three-phase integration timeline guides our planning process

								A unified DHHS						
Month	Sept '21	Oct '21	Nov '21	Dec '21	Jan '22	Feb '22	Ma	ar ′22	April '22	May '22	June '22	July '22	Aug '22	Sept '22
Decide Align leaders on a joint vision and create foundational artifacts														
Stand up governance structure (ESC, ILT, ICT) and identify integration goals / day 1 entry criteria														
Identify critical path activities across workstreams and build project plans to track against those activities														
Begin customer persona development and website heuristic evaluation							П							
 Develop the integration strategy Define vision, goals, and objectives Design boundaries Develop guiding principles for org design 														
Design Develop target operating model and define the new organizational construct														
Complete website heuristic evaluation							Ш							
Develop high-level organization design														
Develop communications and CM plans														
Prioritize and select program integration opportunities														
Complete customer personas														
Develop detailed organizational design														
Develop transition roadmap														
Deliver Execute org design, implementation strategy, comms/CM plan, and technology strategies														
Execute transition roadmap														
Execute HR actions														
Execute CM, Comms, Training														
Execute Day 1 Transition Playbook														

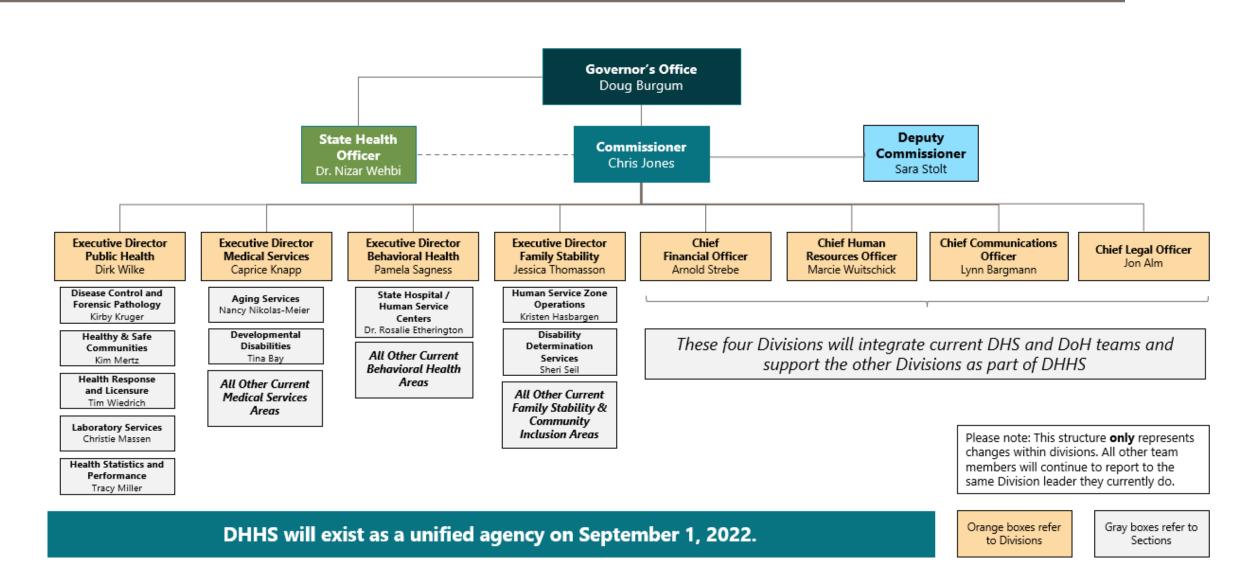
We're collaborating on six integration workstreams to facilitate a successful integration

Workstream name	Key focus			
Communications	Develop and launch a new, citizen-facing DHHS website as one entry point to programs and services; define standard operating procedures for external and team member communications.			
Finance	Develop combined finance activities and processes.			
HR, Change Management and Culture	Design and implement a change management strategy and updates to core HR functions.			
Information Technology	Design and configure existing and new IT systems and supports.			
Operations and Customer Experience	Determine the design and implement the strategy of key operational activities.			
Program Integration	Identify opportunities to enhance and transform services as a unified DHHS.			

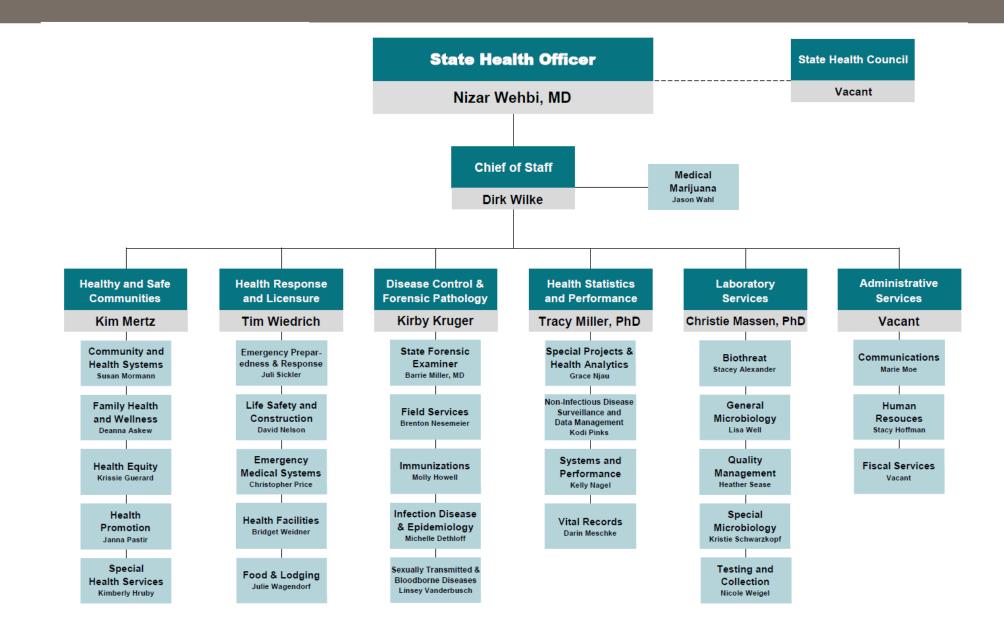
Team members across both agencies are engaging on smaller project teams within each workstream.

DHHS organizational structure – effective Sept. 2022

DRAFT



DoH organizational structure – effective April 2022





THANK YOU

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